



## TERMS & CONDITIONS

Messy Magic is a mobile messy and sensory play company based in Cape Town, South Africa. As the parent or legal guardian of your child, when booking a workshop or event you agree to the following:

1. You and your child agree to treat all Messy Magic staff with respect.
2. You will make sure your child is dressed appropriately for the workshops or events - clothing that can be dirtied or stained as Messy Magic will not be held liable for any clothing that gets stained or marked during a session.
3. All ingredients used are taste-safe/non-toxic, however, you agree to monitor your child and ensure that your child doesn't taste or put anything in their mouth as it may be a choking hazard.
4. Messy Magic does not hold any responsibility for any allergic reactions or illness from any food or play substances touched or tasted.
5. During our workshops or events your child needs to be monitored at all times by a parent or legal guardian. At no time may your child be left unattended.
6. You consent to your child's participation in all activities presented by Messy Magic and understand that it is at your own risk.
7. Messy Magic and all its employees cannot be held liable for any theft, loss, damage or injury to any person or property during the messy play sessions.
8. Messy Magic is the sole owner of any photographs, videos and/or audio taken during the workshops or events and may be used in any way.
9. You consent to having any media taken of you or your child being used on social media platforms and/or publicity material.
10. Please do not attend the session if you or your child are feeling ill and risk infecting other parents/children.

11. Party or event dates are only secured when a 50% non-refundable deposit of the full amount is paid. The balance must be paid one week before the event. Workshop places are only secured when the full amount is paid.
12. Any cancellation of a party or event should be done at least two weeks before the date or you will be required to pay the remaining 50% of the total amount. Should you need to postpone your party it can be rescheduled to a new date without additional cost.
13. Messy Magic will reserve your party date for up to 48 hours. If you have not paid your 50% non-refundable deposit within 48 hours we can no longer reserve your booking and we cannot be held responsible should another party be booked on the same date.
14. Parties and events outside of a 20km radius from Messy Magic may incur an additional travel charge.
15. Due to preparation reasons we will require a final headcount of children for the event or party at least two weeks before the event is due to take place.
16. We unfortunately cannot issue any refunds for non attendance to any workshops.
17. Should Messy Magic not be able to host your party or workshop due to unforeseen circumstances, you will be notified prior to the party or event and a refund will then be issued, Alternatively the party can be postponed or rescheduled.
18. You agree that any personal information shared with Messy Magic will be used in accordance with our privacy policy.

I have thoroughly read, fully understand and agree to these Terms and Conditions.